TeamViewer
Premium Edition
TeamViewer
TeamViewer is the solution
for simple desktop sharing
Online meetings, presentations and remote control
in one single software package
With TeamViewer you can host online meetings and presentations easily over the Internet and within a few seconds remote control any computer in the world, as if you were sitting right in front of it.
More than
100 million
users

The friendly all-in-one solution for

meetings, presentations, training sessions and teamwork

Simple and convenient via the Internet

TeamViewer

Online meetings and **presentations**

Using time efficiently and saving money in the process – Your advantages and application opportunities

- You save travel time and expenses
- You can overcome distances and accelerate your decision processes
- You perform productive teamwork independent of location
- You reduce confusion in communication – because you see what your partner sees
- You maintain personal contact with the customer even from a distance
- You save on costs for conferencing and training facilities
- You reduce the organizational effort of meetings
- You protect the environment with a reduced travel agenda

Conduct
online meetings with colleagues and business partners from around the world.

Train
your participants online from different locations.

Present your products or services to your customers – simply from your workplace.

Optimize your **teamwork**.
You are working online in real time and together on current projects.

When will **you join?**

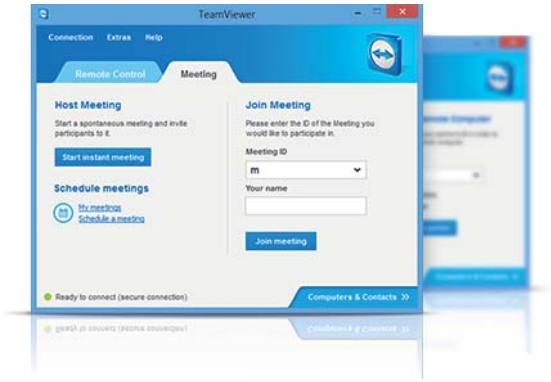
More than 100 million users all over the world rely on TeamViewer!

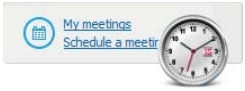
TeamViewer is convincing!

- With a quick return-on-investment – TeamViewer is available at very favorable conditions and offers an enormous savings potential with respect to time and costs
- Unlimited number of meetings at a fixed price with up to 25 participants
- Ideal for use across platforms (Windows, Mac, Linux, iOS, Android)
- With the apps for iOS and Android, participating in a meeting is possible in a flexible way and from anywhere
- Simple and intuitive handling for presenter and participants
- Browser-based participation in a presentation without installing software – only a browser and an Internet connection are needed
- Optimized quality adaptations from mobile Internet connection to very fast broadband connection
- Highest security standard for data transfer
- Available in more than 30 languages
- TeamViewer as an all-in-one solution can also be used for home office, support and server administration.
  For additional details, see our brochure on the topic of remote control or under **www.teamviewer.com**

Working effectively using a multitude of features

TeamViewer provides optimal conditions for your meetings and presentations

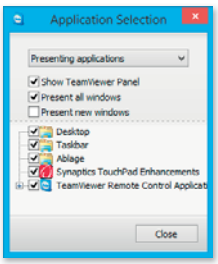




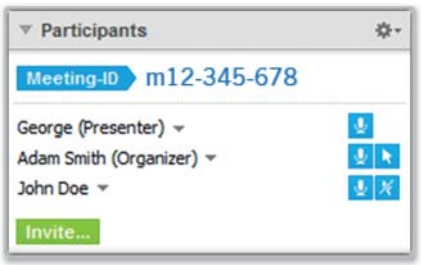
Schedule and organize your meetings in advance. Using the integrated TeamViewer button it is particularly easy to schedule directly from your Outlook calendar.

Start your virtual meeting with a single click and invite your participants on an ad hoc basis. Their participation is made simple and convenient via an invitation link.

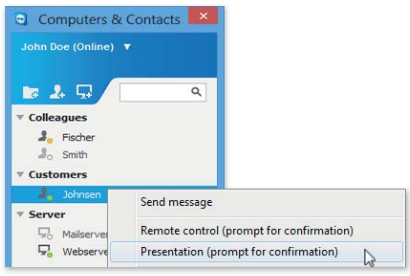
Record your TeamViewer sessions including video, VoIP and sound. The videos can subsequently be converted to AVI format and be edited at random. Ideal for archiving your presentation for documentation or training purposes.



Select the window you want to present to your participants. This reduces your message to essential facts and does not transmit any confidential information (e.g. e-mail software).



Ensure that your meetings run smoothly. Designate an additional participant as organizer for support purposes. Allow or disallow chat messages, for example, and specify who will receive the role of presenter and when.



Add colleagues and business partners to your list of contacts. This allows you to see their online status at any time and quickly present your screen with a click of the mouse. Ideal for spontaneously discussing the progress of a joint project.

Creative exchange of ideas through live communication

Communicating with each other – using video and audio

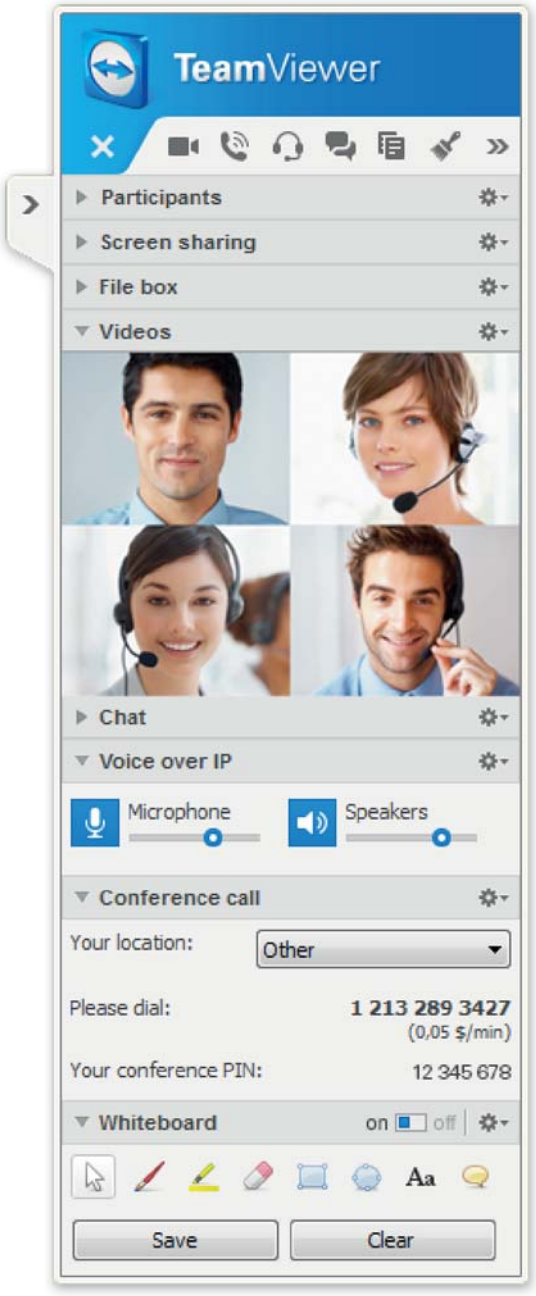
Would you like to make files available for dowload during a meeting? You simply copy the desired documents via drag & drop into a common file box and exchange them quickly and conveniently.

With instant messaging (chat), messages can purposefully be sent to individual persons or to all the participants.

All the participants can see and hear each other. During a meeting, they are connected with each other via Voice over IP and web cam.

Do you want to call participants at different locations during a meeting? Simply use the integrated teleconferencing number or send out your own teleconferencing data using an invitation.

Sketch and underline important points in your documents or conveniently create a screenshot of your monitor using the Whiteboard.



International top businesses trust TeamViewer

Maximum security and excellent quality

Secure!

Encryption of the data traffic similar to online banking sessions – RSA public / private key exchange and AES-256 session encoding.

Excellent quality and speed

Fast connections and the best possible image quality through worldwide distributed routing servers. Our redundant network with 24/7 monitoring ensures very high reliability.

Certified!

DIN EN ISO 9001 südcert D-ZM-16093-01-01

Qualitäts-Siegel BISG ★★★★★

FIDUCIA Ihr IT-Partner

VeriSign Secured

Excellent software
at fair prices

You pay only once for permanent use of your license!

TeamViewer combines applications such as online meetings, presentations, training sessions, teamwork, home office, support and remote support in a single software.

And the best of all: A single purchase with permanent use and no update requirements. Decide for yourself without any risks, because you will have a 7-day money-back guarantee.

Licensing models	Business	Professional	Enterprise
One-time purchase price for long-term use of the purchased license	✔	✔	✔
All-In-One: Meetings, presentations, training sessions, teamwork, sales and support combined in a single software	✔	✔	✔
For Windows, Mac, Linux, iOS and Android – incl. cross-platform connections	✔	✔	✔
TeamViewer account with contact list: All the contacts at a glance, incl. planning function for meetings	✔	✔	✔
Communication tools: VoIP, video, chat, teleconferencing, etc.	✔	✔	✔
File box for exchanging documents	✔	✔	✔
Outlook integration: Schedule your online meetings directly in your Outlook calendar	✔	✔	✔
Allow remote control in the meeting	✔	✔	✔
Record meetings	✔	✔	✔
Multi-language: TeamViewer is available in more than 30 languages	✔	✔	✔
Works properly behind firewalls	✔	✔	✔
Licensing	1 Computer (Expandable installations)	1 User (Flexible from any workstation)	3 Users (Flexible from any workstation)
Number of participants per meeting	15	25	25
Priority support (12 months)			✔

TeamViewer overview
Scope of performance

Just compare and see for yourself TeamViewer´s range of features and performance.

General Features

- A complete solution for all scenarios: a single software for support, administration, meetings, presentations, teamwork, home office, and training purposes in real time
- For Windows, Mac, Linux, iOS and Android systems, incl. cross platform connections
- Works without configuration, even through firewalls and proxy servers
- Simple management of your connection partners via your computers & contacts list with simple 1-click connections
- The presence display in your computers & contacts list indicates which of your computers and contacts are currently online and available
- Instant messaging functionality in the computers & contacts list - including group chat and offline messaging
- Terminal server support

Meetings / Presentations

- Schedule and organize meetings
- Integration of the meeting dates into Outlook
- Send invitations with corresponding session data via your email client - easy participation
- Starting meetings is possible even without participants - for optimal preparation
- Meeting can be started with a click; simple and spontaneous
- Detailed rights management: differentiate between presenter, organizer and participants; presenter's role can be changed during a meeting.
- All meeting participants can communicate with each other interactively via VoIP, video, telephone conference, and chat
- Whiteboard for spontaneous drawings during presentations, including several shapes, pens, markers and speech bubble, as well as the option of saving screenshots
- Make documents available for download during a meeting
- Interaction between participants can be individually set
- Individually select the applications you want to share
- An image of your local screen shows you what your participants are actually seeing during meetings and presentations.
- Participants can also take part in meetings from their iOS or Android device.
- Viewing presentations / training sessions in the browser without installing software (pure HTML and Flash) is also possible

Remote Control

- Installation as system service possible at no additional costs, thereby allowing 24/7 access to destination computers. Example: remote server maintenance or administration
- Direct LAN connections possible via TCP/IP even without an Internet connection
- Transfer of special keys (e.g. Ctrl+Alt+Del)
- Synchronization of clipboard
- Supports UAC (user account control)
- Including a true VPN (virtual private network) channel – in addition to the pure desktop sharing
- Black-screen function: switch the remote computer monitor dark, e.g. if you do not want anyone to watch while you are accessing your office PC.
- Changing sides: simply reverse the viewing direction during an on-going session.
- Drag & drop functionality for file transfers - in both direction, to any desired location
- Comprehensive file manager for the file transfer to and from the remote computer (including resume function)
- Restart of the remote computer and subsequent automatic reconnection - even in safe mode
- Remote update possible (update TeamViewer version remotely) - including automatic reconnection
- Multi-Monitor Support - flexible navigation between multiple monitors. Display multiple remote screens simultaneously on your local screens (e.g. 2 windows for 2 monitors).
- Record remote sessions as videos, including AVI format converter
- Free scaling of remote control window
- Save individual connection settings for all future connections to the same computers by group, contact or computer
- Integrated screenshot feature within the remote control session
- View system information of the remote computer

Modules

- Customer modules (QuickSupport, QuickJoin) can be used without installation, no administrator rights are required
- Link the customer module (QuickSupport) with your computers & contacts list: your partners appears in your computers & contacts list after opening the customer module, and you can connect to them without exchanging ID and password.
- Exchange chat messages via the customer module (QuickSupport), even before a connection is established. Your customers can thereby, e.g. report problems immediately without needing to contact you via telephone.
- User-defined exclusion of liability (disclaimer) possible in the customer module (QuickSupport), which the partner must accept prior to a connection
- Separate customer module (QuickJoin) for online presentations and meetings for easy use
- Permanent access to unattended computers/servers (use the free TeamViewer host module).
- The customer modules (QuickSupport, QuickJoin, Host) can be visually modified
- Web Connector - do you have to carry out critical tasks while you are on the road (e.g. from the hotel or an Internet café while on vacation)? Simply control remote computers via the web browser without software installation (pure HTML and Flash).
- Portable version: bring your personally-configured TeamViewer along and call up the software, e.g. directly from a USB stick at any computer.
- TeamViewer Manager – the database application offers extensive options for partner management and session logging – e.g. for your invoicing.
- Easy distribution of the software and the settings in the domain network with the TeamViewer MSI package

Usability

- Start and use it directly, without configuration
- Automatic detection of the proxy configuration/proxy script readouts
- In case of a temporary network failure, you do not have to call up your customer again since the connection is automatically reestablished.
- Permanent and distinct computer-related IDs for remote control sessions (just like phone numbers; they do not change with every phone call either)
- Session-related IDs for meetings, to plan and execute computer-independent meetings
- Optional QuickConnect button in all Microsoft windows, to enable them for spontaneous presentations and teamwork.
- International keyboard support
- A user interface that is clearly arranged, simple and quick to operate
- User manual and online help
- Ideal for international use (available in more than 30 languages)

Performance

- In many cases, intelligent connection enables direct and very fast point-to-point connections.
- Worldwide distributed routing servers make TeamViewer very fast in international use.
- Intelligent routing via the closest server using geolocalization
- Connections are even possible in slow environments (ISDN, modem)
- Display quality and color depth with intelligent automatic mode

Security

- Automatically changing random passwords allow secure on-time access
- Security in home banking quality (SSL): RSA public/private key exchange and AES 256-bit session encoding
- Program options can be protected with a password or changes can be explicitly reserved for administrators only.
- Blocking unwanted access via the blacklist, explicit permission is possible via the whitelist
- Security-oriented company, certified in accordance with the Quality Management Standard DIN EN ISO 9001
- Quality seal of the Federal Association of IT Experts and Consultants (Bundesverbandes der IT-Sachverständigen und Gutachter e.V.) (maximum point score)
- Software is uniquely identifiable using code signing from VeriSign
- TeamViewer has been released for use at the banking locations based on the security testing by Fiducia IT AG and GAD eG.

Availability

- Redundant, distributed high-availability network
- Due to many million installations, possible problems show up immediately and can therefore be corrected immediately.
- 24/7 monitoring of all critical components

Investment security

- Lifetime licenses – use is possible without time restrictions
- Guarantee of satisfaction of 7 days
- Internationally and nationally renowned customers

Costs / licensing model

- You can support as many customer computers or servers as you like with one license. Hosts do not incur any costs.
- Only one party in a connection requires a license, i.e. in a home office use scenario, the licensed office computer can be accessed by any computer you want to use.
- Single payment: no ongoing costs represent an unrivaled attractive solution.
- Fair update prices for major release changes of main versions - without any pressure to upgrade to the new version
- Free telephone support for license holders
- Delivery of the license key directly upon ordering - payment by credit card, PayPal, invoice or check

Friendly

- Telephone consultation and support via competent TeamViewer employees, no call centers, no aggressive sales
- Keep-it-simple approach - user-friendly software management
- Fair price model, incl. right of return
- Test the software for free, without giving any information.

USA / Canada
Telephone +1 800 951 4573

UK
Telephone +44 (0)20 809 97265

Australia
Telephone +61 (0) 8 7325 6900

Germany
Telephone +49 (0) 7161 60692 50

E-mail sales@teamviewer.com

We gladly and expertly advise you in all matters concerning licensing and technology.

Call us!

Your call will not reach a call center – you will always be connected directly with one of our TeamViewer specialists.

Experience TeamViewer live
It only takes two minutes ...

Call us – we will gladly establish a TeamViewer connection with you and in two minutes you will know what our software can do for you!

Telephone +1 800 951 4573

Or order TeamViewer from our website with a full 7-day money-back guarantee.

www.teamviewer.com

Address: TeamViewer GmbH | Kuhnbergstr. 16 | 73037 Goeppingen | Germany

TeamViewer